

Novi Sad
SERBIA

General Conference of the International Amateur Radio Union - IARU Region 1



The Bid Document to Host

24th IARU Region 1 General Conference

2017

Novi Sad, Serbia



INTERNATIONAL AMATEUR
RADIO UNION
REGION 1

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1. Letter of Invitation



САВЕЗ РАДИО-АМАТЕРА СРБИЈЕ AMATEUR RADIO UNION OF SERBIA

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savez@yu1srs.org.rs www.yu1srs.org.rs

Matični broj: 7053223; PIB: 100052732; Tekući račun: 205-2452-07



Invitation letter to host the 24th General Conference of the International Amateur Radio Union - IARU Region 1, Novi Sad, 2017.

Distinguished colleagues,

As we previously announced Serbian Society will compete for the 24th General Conference of the IARU Region 1 in Novi Sad, Republic of Serbia. On this occasion we want to publicly nominate for this event with strong strategic support of City of Novi Sad, Tourism Organization of Serbia and valuable assistance from the Serbia Convention Bureau.

Serbia, long term member of IARU, although so far has been confirmed as an excellent host of 4 very successful international championships has not yet hosted this event. Holding this prominent conference in Serbia, one of the best value for money and easy to get destination with excellent flight connections and more liberal visa policies will support promoting the spectrum requirements and growth of the amateur services in developing countries as well as improving the communication and involvement of member societies.

Thanks to long tradition local organizing committee will create program of the Conference which will demonstrate the importance of this international event and will provide once again the possibility of understanding of the objectives and activities of the IARU, regulatory environment and exchange of up to date international knowledge and experience.

Local organizing committee will also try to create positive environment to allow more young radio amateurs to more actively involve in work of union and to discuss their views by delegating part of the eventual profit to young fund which will sponsor their participation on future IARU events.

Serbia has also been an excellent site for numerous national, regional, European and international conferences and events in other scientific fields and is currently listed among Top50 meeting destinations in the World. Great access, convenient conference package close to the international airport and city center, great value for money, variety of hotels and of course opportunities for networking in numerous restaurants and excursion options are guaranteeing that Conference in Novi Sad will be organized on the highest possible professional level.

Thanking you for considering Serbia for 2017 as a host destination for the 24th General Conference of the International Amateur Radio Union Region 1, let us assure you that we will do our best to make this conference successful and memorable.

On behalf of Amateur Radio Union of Serbia,

President
Vemić Miroslav YT1AA



2. Letters of Support



**NATIONAL TOURISM
ORGANISATION
of SERBIA**

Čika Ljubina 8, 11000 Belgrade, Serbia
t: +381.11.6557.100, f: +381.11.263.22.33
Tax ID No: 101824761, Account No: 205-11989-11
Komercijalna Banka, Belgrade
office@serbia.travel, www.serbia.travel

Support Letter to host the 2017 IARU (Region I) Conference in Novi Sad, Serbia

Conference of the International Amateur Radio Union

Distinguished Madams/Sirs,

With great excitement and hope, we in the National Tourism Organisation of Serbia have realized that the selection time of the country, place and venue of the 2017 IARU Conference has come.

We would like to take this opportunity to extend the Amateur Radio Union of Serbia proposal to host this prominent event. Bringing together radio amateurs specialists from around the World to exchange thoughts and expertise in Novi Sad, the meeting point among civilizations during the centuries, will give special feature to the vision of the International Amateur Radio Union.

I am very thankful for considering our submission for this prestigious event, we are assuring you that we will do our best to make this Conference a success.

Your sincerely,

Gordana Plamenac
CEO/Managing Director



NOVI SAD CITY
FROM : **Tourist Organization City of Novi Sad**
Trg Slobode 3/3
21000 Novi Sad

TO: **International Amateur Radio Union**

Support letter to host: **The 2017 General Conference of the International Amateur Radio Union (Region 1) in Novi Sad**

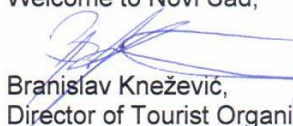
Distinguished colleagues,

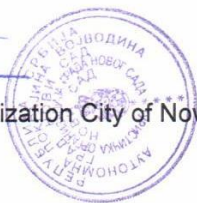
On behalf of Tourist Organisation of Novi Sad I am pleased to support the Amateur Radio Union of Serbia in process of bidding for the General Conference of the International Amateur Radio Union - IARU Region 1 to be held in Novi Sad, Serbia.

Novi Sad has all the essential resources, accommodation, brand new conference facilities, accompanying tourist programs and attractive sites around the city. Adding the easy access and the applied value for money principle, Novi Sad is well poised to set a new criteria for organizing IARU events.

Thanking you for the opportunity to be consider as a host city, I want to extend our support and commitment to make this event very successful.

Welcome to Novi Sad,


Branislav Knežević,
Director of Tourist Organization City of Novi Sad





General Conference of the International Amateur Radio Union - IARU Region 1

Support Letter to host the 2017 IARU Conference in Novi Sad, Serbia

Dear colleagues,

On behalf of the Serbia Convention Bureau and with the support of Serbia and Novi Sad meeting industry we take great pleasure in submitting this invitation and support to stage the General Conference of the International Amateur Radio Union - IARU Region 1 in Novi Sad, Serbia.

Novi Sad, with its calmness and the proficiency and with brand new facilities in combination with great hotel choice creates perfect events destination. In addition, enviable alliance between the local government and industry and expertise and eagerness of the Amateur Radio Union of Serbia guarantees the superior event in Novi Sad and satisfied IARU delegates.

Drawing on the wealth of experience and credentials, Novi Sad is well poised to set a new benchmark for the IARU events.

Looking forward to hosting you I am sending my best regards,

A handwritten signature in blue ink, appearing to read 'Milos Milovanovic', with a stylized flourish at the end.

Milos Milovanovic
CEO



3. Access

How to get

Air access

Belgrade International Airport represents the main gate to Serbia. It is located 75 kilometers away from Novi Sad and Master conference venue connected with highway. In 2012 it was declared as one of the Best Airports in the World by eDreams.

There are 26 airline carriers operating in Belgrade, comprising 19 international carriers, 6 low cost carriers and 1 national carrier. Belgrade has a direct flight connection from 60 European and Middle East ports and cities. Around 370 flights comes in and out of Belgrade every week (see Table on the right for examples). For delegates arriving from outside the Europe, connection flights are usually taken in Vienna (6 times a day / 1h), Frankfurt (4 times a day/ 2h), London (2h), Istanbul (3 times a day/ 1.5h), Dubai, Doha and Abu Dhabi (daily /4h).

From Airport to Novi Sad - Intercity bus line Airport Belgrade-City Novi Sad departs every 2 hours. Travel time: 1 hour, Price is 7,5€.

On the arrival / departure days free transfer coaches for all IARU delegates will be organised.

Train and Bus access

Novi Sad has regular and direct rail connections with capital cities in Central and Eastern Europe. International passenger trains include a regular day and night train, the 'Avala', that goes through Novi Sad to Budapest, and Vienna.

Located just next to the railway station main bus station offers another convenient option for traveling to conference especially for regional delegates. In addition to all the major cities in Serbia and all the republics of the former Yugoslavia, a network of bus routes covers bus connection to the 15 countries of Europe.

Master Conference Venue, Hotels and city center are all 5 min away from main Railway & Bus stations.

In Novi Sad

Conference hotel is located just 5 minutes walking from city center and therefore can easily be reached. Average taxi ride to/from hotel to any point of interest in city would be around 2-6€. Beside taxi service there are the regular network of public transport - more information can be found here - www.gspns.co.rs.

	Flying Time	Frequency
Amsterdam	2:20	1/day
Athens	1:40	2/day
Banja Luka	1:05	1/day
*BA Basel	1:20	3/week
Berlin	1:50	4/week
Brussels	2:20	5/week
*BA Brussels	2:20	2/week
Bucharest	1:10	1/day
Budapest	0:50	2/week
Copenhagen	2:10	4/week
*BA Dortmund	2:05	3/week
Dubrovnik	0:45	3/week
Dusseldorf	2:05	5/week
*BA Eindhoven	2:20	5/week
Frankfurt	1:50	3/day
*BA Geneva	2:00	3/week
Girona	2:30	2/week
Göteborg	2:45	2/day
*BA Göteborg	2:45	3/week
Istanbul	2:30	3/day
*BA Istanbul	2:30	5/week
Laranka	2:55	2/week
Ljubljana	1:15	2/day
London	2:40	2/day
*BA London	2:40	4/week
*BA Malmö	2:10	5/week
Milan	1:40	4/week
*BA Milan	1:40	2/week
Minsk	2:40	2/week
Moscow	3:00	2/day
Munich	1:30	3/day
*BA Munich	1:30	3/day
Ohrid	1:10	3/week
Oslo	3:00	1/week
*BA Oslo	3:00	2/week
Paris	2:20	2/day
*BA Paris	2:20	4/week
Podgorica	0:50	5/day
Prague	1:30	2/week
Pula	1:25	2/week
Rome	1:30	2/day
Sarajevo	0:40	2/day
Skopje	0:50	1/day
Split	1:30	4/week
Stockholm	2:45	1/day
*BA Stockholm	2:45	2/week
Stuttgart	1:50	4/week
*BA Stuttgart	1:50	3/week
Tel Aviv	3:00	3/week
Tivat	1:05	3/day
Thessaloniki	1:40	2/week
Valletta	2:00	2/week
Vienna	1:10	6/day
Warsaw	1:40	1/day
Zagreb	1:00	3/week
Zurich	1:45	3/day

Entry Requirements / Visas

Serbia has one of the most liberal visa policies in Europe thus enabling both delegates from the EU and non-EU countries to arrive to conference without any visa procedures and additional costs.

Citizens of the following countries **do not need** to obtain visas:

- Citizens of European Union countries, Bosnia and Herzegovina, Iceland, Macedonia, Montenegro, Norway and Switzerland may enter the Republic of Serbia using their identity cards and stay up to 90 days.
- Nationals provided they hold a valid passport: Albania, Belarus, Israel, Russian Federation, Turkey and Ukraine. Rest of world: Argentina, Australia, Bolivia, Brazil, Canada, Chile, Costa Rica, Cuba, Japan, Mexico, New Zealand, Republic of Korea, Seychelles, Singapore, Tunisia, United States of America;
- Nationals provided they are holding diplomatic and official passports or ordinary passports indicating they are traveling on business: Armenia, Azerbaijan, China, DPR Korea, Ecuador, Egypt, Georgia, Guinea, Kyrgyzstan, Moldova, Mongolia, Pakistan, Peru, Tajikistan and Turkmenistan.

To obtain visa:

- Valid Passport;
- One of the following: a letter of invitation (verified by the appropriate Serbian authority), an invitation from a company for a business visit, a receipt or authorized tourist company certifying that the travel arrangement has been paid (letter of credit or other payment receipt);
- Return ticket;
- Proof of sufficient funds in hard currency and
- Certificate that a health fund shall cover the medical costs in Serbia, if any

For more details please visit <http://bit.ly/EntryRequirements>



4. Destination Novi Sad



About Novi Sad

EASY & SMOOTH and simple. These are the words that best express the city. People will make you enjoy their easy going lifestyle and will encourage you to relax after a working day at the sessions.

Novi Sad is **AGILE & CAPABLE**. Line up of new hotels complete the capacities of novel congress center. Adding **SOPHISTICATED LIFESTYLE** as a ingredient of running an event is guarantees of aim accomplishment.

Traditionally tolerant and hospitable, the **PEOPLE** of Novi Sad adore to entertain and to **MEET** new people. Being a pedestrian friendly it will be easy to find your way around.

City has always been a place where various cultures and people from different nations meet, creating the unique blend of traditions, customs and lifestyles. Being **MULTICULTURAL** Novi Sad is opened to **CREATIVE SOLUTIONS**. In the city of Novi Sad in official use, in addition to Serbian language are Hungarian and Slovak.



The cosmopolitan city tells the story to loosen up after the conference. **THE DANUBE RIVER** keeps secret about the Fortress that guards it for centuries. The **FUSION** of **CONTEPORARY AND ETHNO** cuisine will surprise you.

Being an educational and knowledgeable hub for decades, to **CHOOSE** Novi Sad will be **WISE & SMART**. Beside having one of the largest universities, city is a leader in the fields of agriculture and medicine.



5. Conference Hotel

Proposed Conference Hotel



Hotel Park

Proposed conference hotel is categorized with 5* and offers high quality of services, and therefore all delegates will be highly satisfied with the service level standard and hospitality.

All the halls are air-conditioned with total video/audio equipment and technical support (video beam, projection screen, microphones and stereo system). Built according to international standards hotel is also capable to offer additional miscellaneous rooms and all necessary equipment in order to fulfill and even to exceed IARU requirements. Variety of meeting rooms, banquet spaces, coffee and lunch zones will provide efficient capacities for sessions, opening ceremony and breaks. We will also guaranty the promotional hotel rates for three days before or after the meetings .

Airport distance: 50 minutes

City center distance: 5 minutes

No of Rooms: 224

No of Meeting Halls: 9

Web: www.hotelparkns.com

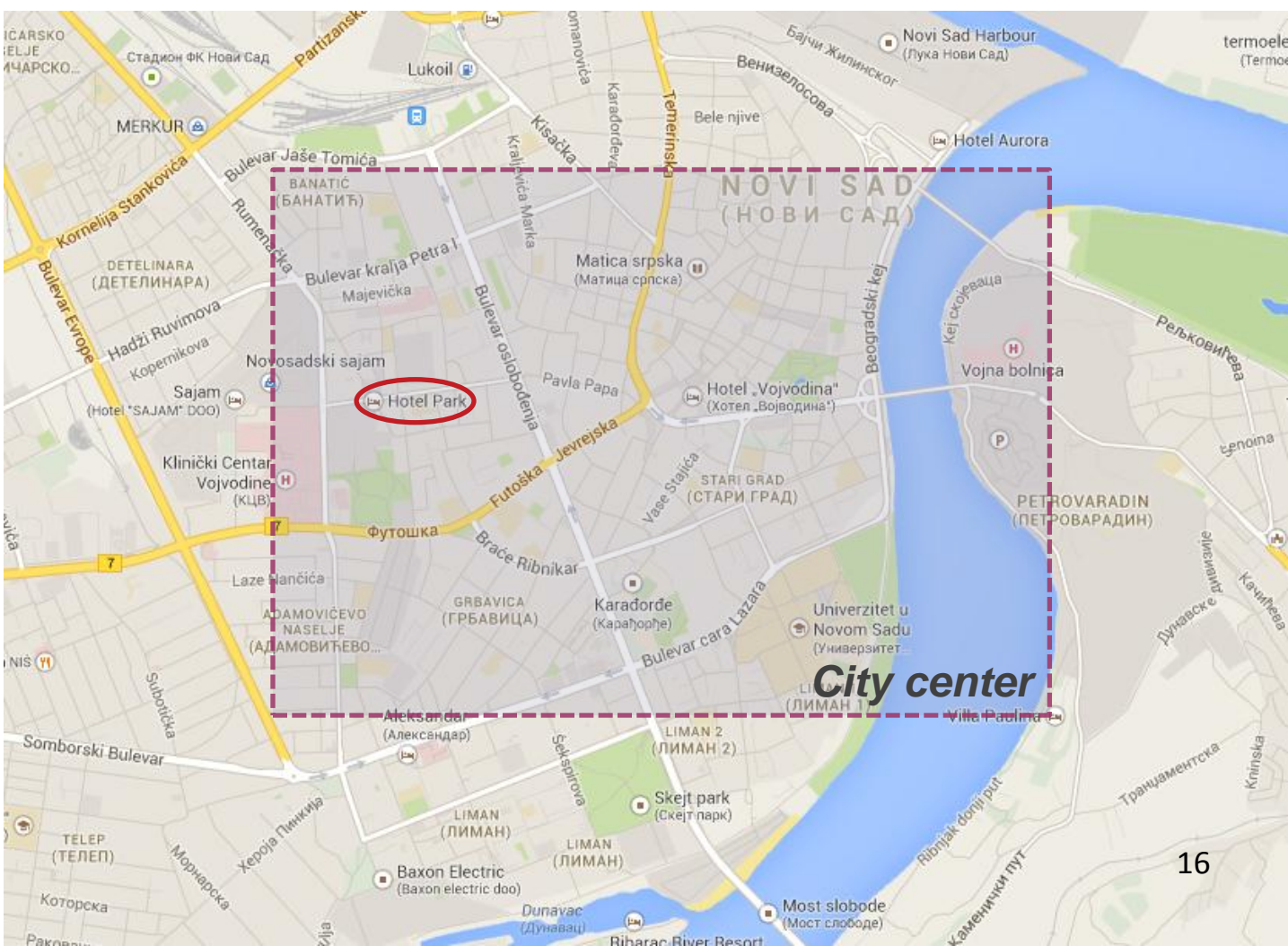


Meeting rooms breakdown

Meeting Room	CAPACITY—NUMBER OF PEOPLE						Area	Ceiling Height
	Theatre	Classroom	Board	U-shape	Banquet	Cocktail	Sq (m)	Ht (m)
Board I	-	-	20	-	-	-	50	2.2
Board II	-	-	20	-	-	-	38	2.5
Hall I	120	80	-	40	-	-	107	2.2
Hall II	-	-	40	40	-	-	78	2.2
Hall III	120	-	-	-	-	-	126	3.2
Amphitheater I	-	150	-	-	-	-	132	3.8
Banquet hall	150	100	-	50	150	150	-	-
Ball hall	600	500	-	-	650	700	600	3.2
Park Hall	150	100	-	50	150	150	-	-

Proposed accommodation and City Map

General facilities feature: Free internet access, Free use of fitness, sauna and swimming pool, free parking, Business center, Three Restaurant and two bars, Beauty salon, Cleaning and laundry services, Currency exchange office.





6. Proposed dates & Conference fees

Proposed dates

Proposed date

16 - 23 September 2017

16 September 2017 (Saturday) – Arrival

17 September 2017 (Sunday) – Opening Ceremony, First Plenary Meeting, Conference starts.

18 September 2017 (Monday) – 20 September 2017 (Wednesday) – Conference sessions

21 September 2017 (Thursday) – Elections, Closing Plenary Meeting, Gala Dinner

22 September 2017 (Friday) – Day Off / Excursion

23 September 2017 (Saturday) – Departure

Alternative date

23 - 30 September 2017



INTERNATIONAL AMATEUR
RADIO UNION
REGION 1

Conference fees

Participation fees	7 days	6 days
Participants double occupancy	640	560
Partners double occupancy	580	500
Participants single occupancy	740	650

Participation fees include the following items:

- Registration;
- Shuttle bus transfer Airport-Hotel-Airport;
- Accommodation and three daily meals for 7 days;
- Coffee breaks;
- Welcome party;
- Gala Dinner;
- Excursion - Option for 6 days without excursion is also available.

Participation fees for partners include the following items:

- Shuttle bus transfer Airport-Hotel-Airport;
- Accommodation and three daily meals for 7 days;
- Welcome party;
- Gala Dinner;
- Sightseeing tours during the meeting days;
- Excursion - Option for 6 days without excursion is also available.



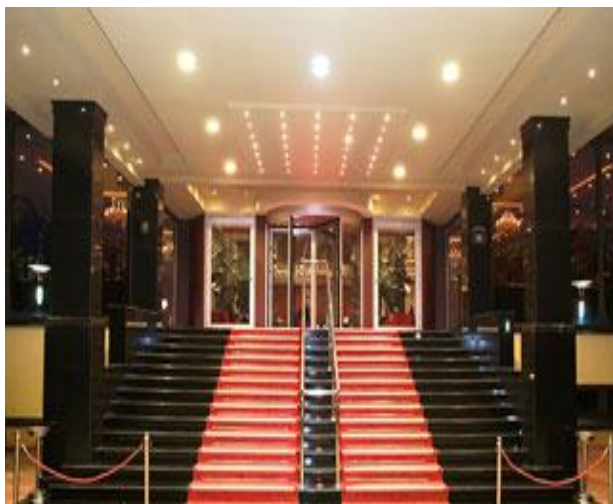
7. Social Programme

Welcome reception

Hotel Park– The Ballroom

The flexibility of hotel Park will be best expressed by organizing this event on-site. The Ballroom space of Hotel is at complete disposal for all delegates.

Distance: on-site



Gala Dinner

Ribarsko ostrvo – Restaurant Ribarac

Although it is very close to the city, this famous place offers its visitors all the nature's pleasures in a relaxing environment on the river bank. Up to 500 seats and garden for up to 150 seats can be customized and configured to perfectly meet all IARU needs.



Excursion options

While in Rome...

Certainly one of the most interesting packages is the Roman Emperors Cultural Itinerary in Serbia. The fact that seventeen Roman emperors were born, have ruled and have lived in the territory attests to the importance of Serbia in the ancient Roman Empire. This itinerary includes several sites like Singidunum (ancient Belgrade), Viminacium, Felix Romuliana (emperor palace), Mediana (the birth place of Constantin the Great) and Iustiniana Prima.

Viminacium was one of the most important Roman cities and military camps, and now is archeological site capable to demonstrate the complete experience, along with Roman wine and toga. The unique architecture and the underworld will make you feel special.

Oplenac - Treasures of Rulers Past

You will have chance to explore "the life of the ruler". From the museum of personal belongings to the Church of Holly Mother and the Mausoleum of the Serbian Royal family, you will explore the glorious past.

The King's cellars will fulfill all the expectations with aromatic and unique wine. Taste is and will never forget it.



Accompanying person tours

Belgrade

The capital city of Serbia, 2 million people, one of the oldest cities in Europe lying at the confluence of the Sava and Danube rivers, which surround it on three sides. Belgrade is fittingly referred to as the Gateway to the Balkans.

Baroque Wine Emotions

Just 10 minutes from the Novi Sad you will explore Sremski Karlovci, spiritual and cultural center of Serbs and taste the wines served on the courts of Maria Theresa and on the famous ship of Titanic.

“Salash” Experience

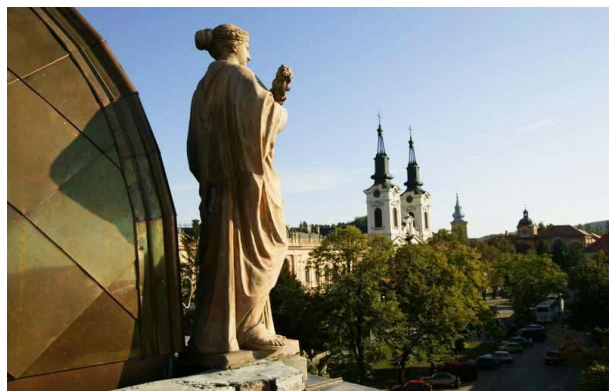
You will return to the time of our grandmas. The unique farm houses provide perfectly blend of peacefulness, traditional lifestyle, perfectly taste food and the escape from conference humdrum.

Holly Mountain

For delegates that want to break from the city, just minutes from Novi Sad they can experience unique Orthodox tradition while visiting Serbian monasteries - 16 of them showcasing the historical and cultural heritage and are listed as UNESCO, centuries old and nestled in the untouched nature surroundings of Fruška Gora national park.

Backi Petrovac Galleries

Bački Petrovac, the center of Slovaks where you will have chance to explore interesting traditional furniture and tools collections, hand made souvenirs and weaving equipment, as well as to try delicious kulen - delightful hot sausages of the region.



Restaurants - Free Night Tips

Salaš 137

Salas 137 is a unique place if you wish to enjoy in local food and drink, authentic environment and local ethno music. It is a concept on which this Salas establish its cuisine and social life. Restaurant offer traditional Vojvodina cuisine.

Salas offer includes: riding school, recreational riding, carriage ride/sleigh, children's playground, facilities for football, volleyball and badminton, boarding for dogs and horses, wine tasting, organizing hunting, golf school – kickoff (for organized groups)

www.salas137.rs

Plava frajla

A popular knees-up restaurant just southwest of the centre. On Thursdays and weekends traditional music bands play their hearts out, the clientele join in with gusto and the party rips on until dawn. A good taster of local food is the paprika u pavlaci (an appetizer of yellow peppers in crème fraîche).

www.plavafrajla.rs

Osam tamburaša

One of the three restaurants on the terrace of Petrovaradin Fortress with magnificent views over the town. It offers a standard selection of local specialties, most of which are delicious, with occasional disappointments and the usual predictable menu fillers. You should not miss fabulous white polenta with kajmak, paired with some succulent ćevapi.

www.osamtamburasa.com

Alla Lanterna

Alla Lanterna Restaurant is located in the most picturesque setting of one of the oldest streets in Novi Sad, in the Danube (Dunavska) Street.

On the restaurant's menu there are various specialties of Italian cuisine - pizzas, pastas, beefsteaks, pastries, cakes, as well as local specialties.

www.mmpizzagroup.rs

Sečuan

It's unlikely that you will eat a better Chinese meal in Serbia. Opened especially for 1981 when Novi Sad hosted the world table tennis championship, it wowed the Chinese team back in the 1980s and still excels today.





9. Local Support

Conference Support & Marketing Plan

Local Organising Committee will assist in following:

- Coordination of the Site Inspection Visit
- Gathering support of local institutions
- Access to necessary information technology
- Regular e-mail campaign
- Web, social media, mobile application, print and press promotion
- Info-desks on all related events

1. Venue and Accommodation Information

Local Organising Committee will provide you with all information about the Venue and all hotels that are listed as official for IARU Region 1 Novi Sad Conference 2017.

2. The Site Inspection Visit

Local Organising Committee will coordinate your site Inspection to Serbia. We are ready to prepare and to organize all the aspects of your visit to Novi Sad at the dates that are most convenient for you.

3. Gathering support of local institutions

Thanks to the previous record of successful events organized in Serbia there are strong professional connections among meeting professionals and many institutions in order to facilitate all the necessary procedures and communications between IARU and local organizations.

4. Advertising the conference - Regular e-mail campaign

Local Organising Committee will, in coordination with IARU, create a database of all potential delegates for the 2017 IARU - Region I Conference and will send invitation and monthly reminder e-mails on regular bases. The content of emails or messages will be defined together with IARU.

5. Advertising the conference - Web, social media, mobile application, info desks, print and press promotion

Liaison Committee of Serbia, in coordination with Organising committee, will create the Official web site and social media channels for the 2017 IARU - Region I Conference. Leaflets and brochures with the main motives why to come to Novi Sad will also be designed and distributed. Serbia Convention Bureau will also promote the 2017 IARU - Region I Conference on the official web site of the convention bureau and convention bureau publications including the free mobile application that will be provided for delegates with info about the conference on their fingertips, as well as on the web sites of major trade shows and exhibitions where will be present. Local media (TV and Press) coverage will be provided as well. During the conference there will be info desks at the Belgrade Airport and Conference venue. Besides information regarding the conference other information about places of interests will also be provided.

Why conference in Serbia?

1. Experienced LOC backed with the strong local institutions support has provided attractive conference support and inventive marketing plan for attracting the delegates.
2. Excellent value for money:
 - low transportation and accommodation costs
 - costs on destination (taxi, restaurants, attractions, etc.)
3. Offered high standard compact facility and professional service are guarantee for good quality platform for delegates.
4. Easily reach destination with minimum waste in time on traveling and visa procedures.
5. Rich programme for accompany persons, pre/post conference tours and many opportunities for personal connections during the conference.

Don't miss unforgettable moments in meeting point of civilization!



10. Serbia Quick Facts



Major events held in Serbia in previous 10 years

2013

- Annual Meeting of the European Venous Forum
- Congress of the European Federation of Critical Care Nursing Associations
- European Design Conference -ED-Conference-
- Scientific and Annual Meeting of the European Society of Coloproctology -ESCP-
- European Congress of the International Hepato-Pancreato-Biliary Association -E-AHPBA-
- International Joint World Cultural Tourism Conference
- Meeting of the Section Fodder Crops and Amenity Grasses -EUCARPIA-
- Session of the Executive Council of the World Tourism Organization -WTO-

2012

- CEFood Central European Congress on Food
- International Congress of the International Federation of Wine Brotherhoods
- Annual Scientific Meeting of the European Underwater and Baromedical Society -EUBS-
- European Maintenance Congress -EFNMS-
- European Meeting of the Int. Society for Heart Research
- European Meeting of the International Federation of Air Traffic Controllers Associations -IFATCA-
- International Conference on Urban Drainage Modelling -UDM-
- International Endohernia Society Meeting -IEHS -
- Heart Failure

2011

- European AIDS Conference -EACS-
- European Conference on Analytical Chemistry
- Annual General Conference of the International Aeronautic Federation - FAI -
- European Federation of Journalists Annual Meeting
- 24th General Assembly of the IAPMC

2010

- 47th Congress of the International Hotel and Restaurant Association - IH&RA
- First Aid Convention in Europe - FACE 2010
- 28th Conference of the European Society for Veterinary Pathology -ESVP
- 7th International Symposium of Coloproctology
- 7th International College for Maxillo-Facial Surgery Meeting -ICMFS
- 39th General Assembly of the European Olympic Committee

2009

- Board Meeting and General Assembly of European Travel Commission - ETC
- 22nd World Canal Conference
- 16th International Meeting of the European Society of Gynecological Oncology - ESGO
- 33rd Meeting of the European Strabismological Association - ESA
- 31st General Assembly of the International University Sports Federation -FISU
- European Federation of Campsite Organisations EFCO & HPA General Assembly

2004-2008

- ECM - European City Marketing Conference and General Assembly
- IPI – International Press Institute World Congress
- Danube Tourist Commission
- 12th Danube Shipping Conference
- 15th Congress of the Int. Association of Agricultural Museums -AIMA-
- Meeting of the Int. Organization for Standardization -ISO/TC 176- Quality Management & Assurance
- 4th European Congress for Colposcopy and Cervical Pathology
- 18th Annual General Meeting of the Society of Mining Professors – SOMP -
- 6th Ministerial Conference Environment for Europe – Building Bridges to the Future
- 100th Seminar of the European Association of Agricultural Economists - EAAE-
- Annual Congress of Aircraft Engineers International -AEI-
- Workshop European Society of Gynecological Oncology - ESGO –
- 14th European Annual Meeting of European Bank for Reconstruction and Development - EBRD –
- 10th Congress of the European Automobile Engineers' Cooperation -EAEC-
- 6th European Coal Conference
- 34th Annual Meeting of the European Society for New Methods in Agricultural Research -ESNA-
- 35th Symposium of the International Association for Danube Research -IAD-
- 12th Annual Conference of the European Association for Psychotherapy -EAP-
- 12th Congress of the European Association for Psychotherapy

POPULATION

Serbia: 7.320.3400
Novi Sad: 341.625

TIME ZONE

Central European Time, GMT+1

TELEPHONE CALLS

Country code: +381
Novi Sad: (0)21

MOBILE PHONES

- MTS www.mts.telekom.rs
- Telenor www.telenor.co.rs
- VIP Mobile www.vipmobile.rs
All networks are based on GSM 900/1800 standard.

CURRENCY

Serbia's currency is "dinar" (RSD)
The exchange rate (as of September 2013)
EUR 1.00 = RSD 115
USD 1.00 = RSD 87

TAXES

20% Value Added Tax (VAT)

ELECTRICAL APPLIANCES

Voltage is 220 V. Frequency is 50Hz.
110 volts appliances need a converter and adapter.

TIPPING

It is customary in restaurants and cafes to round up the gratuity fees to the nearest 10% -15% of the bill, depending on service.

CREDIT CARDS

Teller Machines (ATMs) accept all major credit cards and are located throughout the city.
Major credit cards are accepted at almost all restaurants and stores in Novi Sad.

SHOPS & BANKS

Shopping malls and stores are opened from until 22h. Most banks and post offices are open up to 17h.

FOOD & DRINK

The tap water in Novi Sad is safe to drink. Bottled water is also easily available. Serbia is a producer and exporter of high quality mineral water. Local wine and beer are very good and inexpensive. Imported drinks are also available at most cafes, hotels and restaurants.

A majority of hotels and restaurants offer Serbian national cuisine. Continental European, Italian cuisine, seafood and a selection of ethnic food are readily available. All restaurants offer vegetarian options.

INTERNET

All hotels offer Internet services to guests. A large number of cafes also provide free WI-FI to customers. Serbia's internet country code is .rs.

CLIMATE


Serbia climate is moderate continental, with four seasons. Summer in Novi Sad is very pleasant with longer sunny and warm periods. Autumn is longer than spring - the so-called Indian summer. The average daily temperature in proposed periods are in range 18°C to 29°C.

SOME SERBIAN PHRASES

yes = da [dah]
no = ne [neh]
please = molim [moleem]
thank you = hvala vam [hvahlah vahm]
good morning = dobro jutro [dobro yootro]
good afternoon = dobar dan [dobahr dahn]
good night = laku noc [lahkoo noch]
hello / hi = zdravo [zdrahvo]
good-bye = dovidjenja [doveejehnah]

Novi Sad
SERBIA

General Conference of the International Amateur Radio Union - IARU Region 1



Welcome to
Novi Sad, Serbia

**2017 Conference of International Amateur Radio Union -
Region 1**

Host: Amateur Radio Union of Serbia

Belgrade, April 2014.